



Masterclass

Writing Better Board Papers

Julie Gasland McLellan
LEADERSHIP. CLARITY. ACTION.



Agenda Content List

Module 1

Understanding boards' information needs
Case study: Centro



Module 2

Writing for boards – Content and context
Case study: James Hardie Industries

Module 3

Summarise, Simplify and Structure
Case study: Social Philanthropy ANZ

Module 4

Process and other issues
Case study: Centro and James Hardie Industries





Masterclass - Module 1

Understanding boards' information needs

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Introductions

—> Please type in the chat your

Job Title

Main type of interaction
with board





Would
you climb this
without:

01

Knowing about
mountains?

03

Knowing how to
climb?

02

Knowing about this
mountain?

04

Checking the
weather?





Would you write for them without:

- Knowing about boards?
- Knowing about this board?
- Knowing how to write a paper?
- Checking the company environment?



Module 1

Understand the audience: Board information needs



What the board does



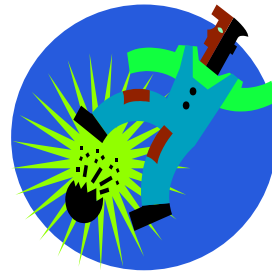
Set
strategy

01



Obtain
Resources

02



Ensure risk is
managed

03



Be
accountable

04



Hire (and fire)
the CEO

05

BALANCE COMPLIANCE & PERFORMANCE



How boards operate



01 Knowing about mountains?

- Equality
- Collegiality
- Confidentiality
- Robust debate
- Independence

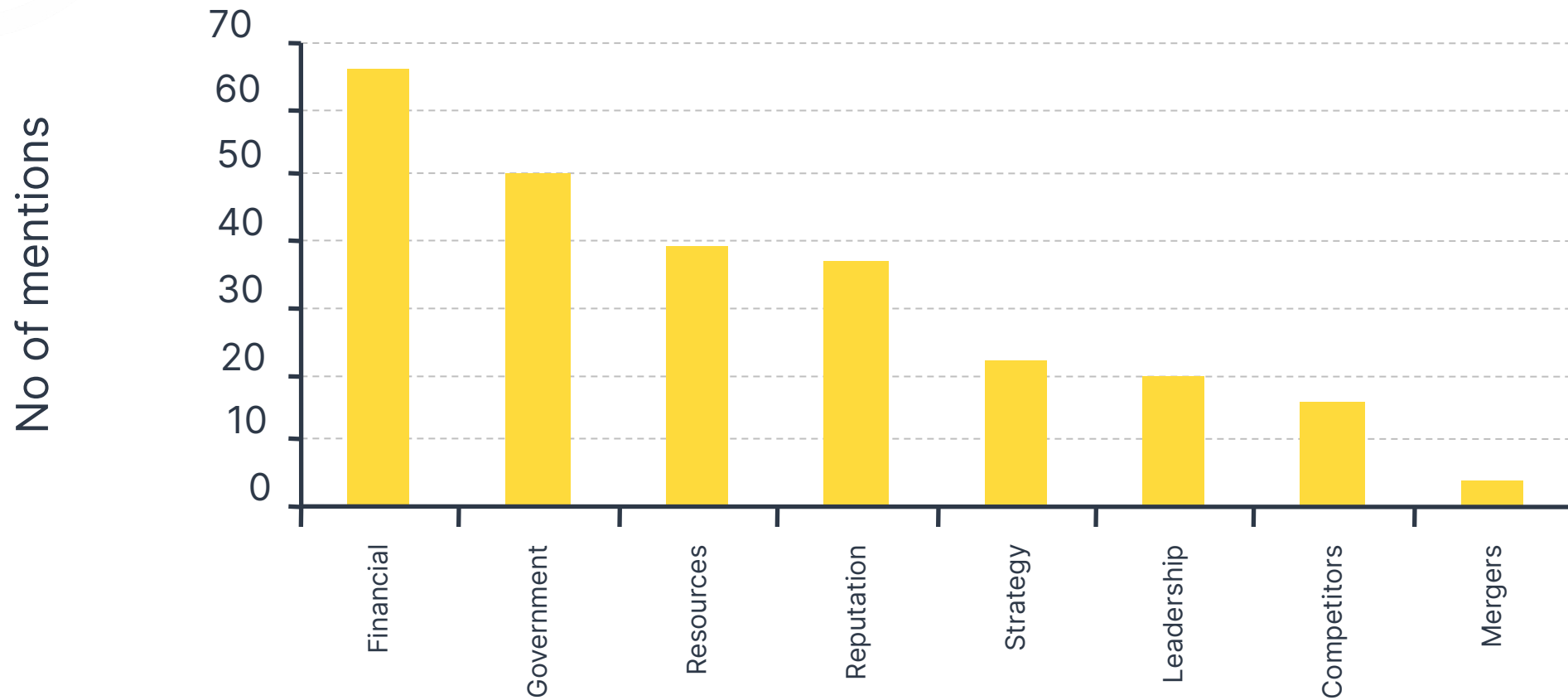
02 Limited engagement with shareholder

03 Near total reliance on management

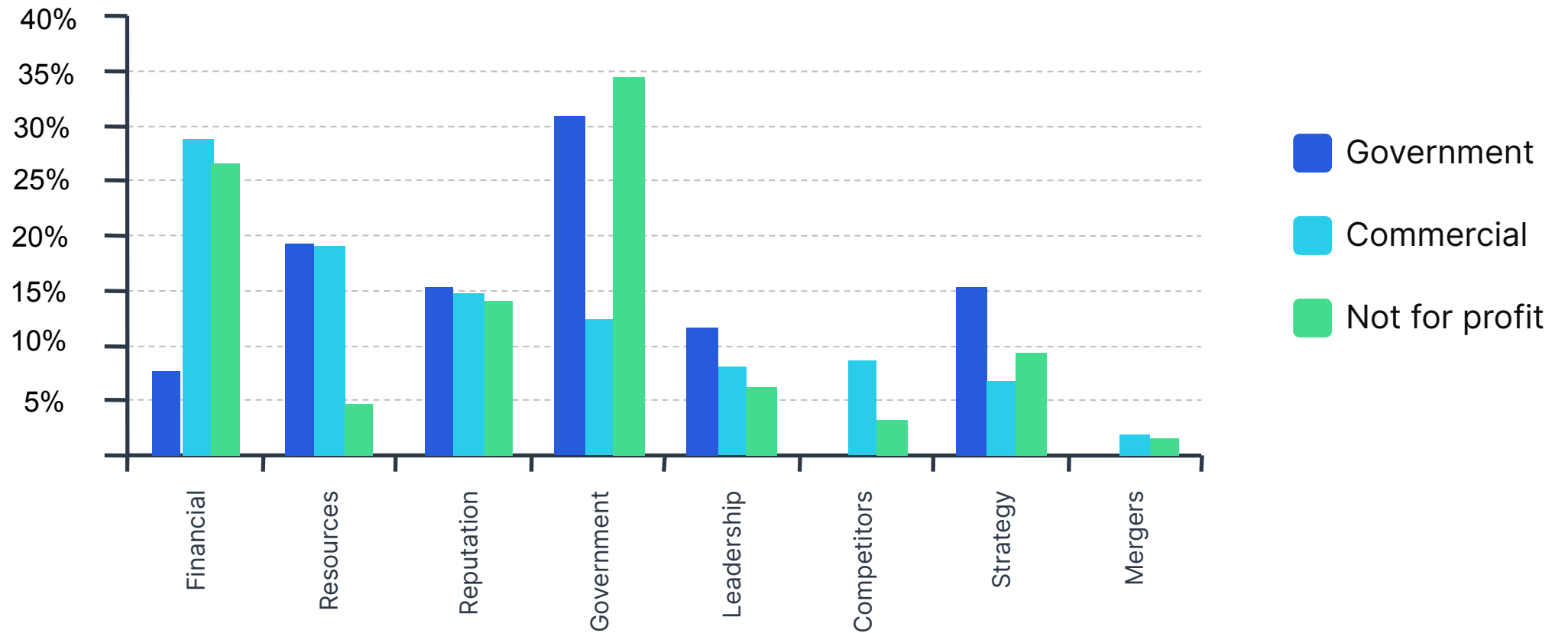
04 Legal standard of diligence



What the board does



Worries – by sector





→ Understanding your board



What do you know about your board's preferences for:

01 Language

03 Concrete v. abstract

02 Formality

→ What is worrying the board?

→ How can you find out?



Different
boards will
have different
focus /
priorities



How does
your board
~~want to~~
spend its
time?



Do you
know what
the board
wants to
prioritise?



Performance and risk

- 01 How is your company performing against its strategy?
- 02 How is your company performing against its peers?
- 03 What specific risks does it face?
- 04 What general risks are in the industry?
- 05 What is changing in the environment?



Case Study

Centro

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Centro Questions

- What reporting practices might have prevented the Centro disaster?
- How can you better report complex and extensive financial information?
- How has your board's awareness of their duty changed since the Centro case?
- What information do you need to highlight to your board that they might otherwise miss?
- If you were a director, and could face court or prison because of your board's papers, what would you change?

End of module 1

- 01 Do you have any questions?
- 02 What was the most insightful idea you gained today?
- 03 What will you do differently from now on?

